

Hire Equipment Policies

FAIR WEAR AND TEAR POLICY
FOR BIG TRUCKS



adaptalift



forklift hire ■ sales ■ service ■ parts

1. Big Truck Fair Wear & Tear Policy

1.1 Definition of Hirer Wear & Tear on Hire Agreements

In order to avoid any misunderstandings in long term Hire Agreements between our hirers and Adaptalift Hyster, we have documented what is and is not covered by Fair Wear & Tear for equipment with greater than 12 tonne capacity. On delivery to the site of each unit of equipment, a condition report is completed and signed off by a hirer representative. The hirer retains one copy and Adaptalift Hyster retains the other copy and attaches it to the contract papers.

1.2 What is covered by the Contract

Lights

- Light bulbs only (where Adaptalift Hyster has installed the Lights)

Scheduled maintenance

- Scheduled service and maintenance required to keep the equipment in good working order to be carried out between 7:30 a.m. and 5:00 p.m. Monday to Friday. Other arrangements may be negotiated with the hirer as per the Hire Agreement.

Hydraulics

- Wear on the exterior of hoses is acceptable as long as braiding is intact

Onboard Monitoring Systems

- Software upgrades
- Refreshing of settings due to normal usage

Twistlocks

- AALH will change twistlocks every 5000 hours

1.3 What is not covered by the Contract (including any further obligations of the Hirer):

Tyres



- Tyres are not covered by the Fair Wear and Tear Policy
- The Hirer is responsible for:
 - Maintaining manufacturer-recommended tyre inflation
 - Tyre rotation
 - Tyre disposal
 - Tyre repairs and replacement (must be undertaken by licensed contractors only)
 - Maintaining records on tyre inflation, tyre rotation or tyre repairs

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Rims



- Rims are not covered by the Fair Wear and Tear Policy
- The Hirer is responsible for:
 - Maintaining and managing rim condition including crack testing
 - Retensioning of wheel nuts at recommended intervals
 - Stud replacement/s
 - Any subsequent damage to hubs due to lack of correct tensioning or installation is the responsibility of the Hirer

Lights



- Impact damage to lights, guards, mirrors, lenses and light assemblies resulting in the need for repair or replacement will be at the Hirer's expense
- Fitting of additional lights or warning devices or other accessories after delivery will be at the hirer's expense or as negotiated with AALH

Spreader Attachment



- Impact damage
- Damage due to overriding safe work operation interlocks (reachstaker overrides and twistlock module overrides)
- Damage due to overloading
- Damage due to use outside of manufacturing design
- Damage sustained due to use on uneven surfaces, not limited to but including rail lines, pot holes and poor ground conditions
- Cracking or structural damage due incorrect operating technique by drivers
- Tracking Damage due to spreader being opened and closed while moving

Mast



- Damage due to overloading
- Damage due to using mast for a purpose that it is not designed for
- Damage sustained due to use on uneven surfaces not limited to but including rail lines, pot holes and poor ground conditions.
- Cracking of mast structure due to incorrect operating technique by drivers

Lift chains



- Damage due to overloading
- Premature wear due to incorrect operating technique (bouncing chains)
- Premature wear due to yard conditions

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Engine

- Damage due to excessive infiltration of dirt and/or debris through the air intake system
- Damage due to excessive idling which results in internal glazing (occasionally referred to as bore glazing or piling)
- Damage to air conditioning system due to running the system with doors open

Drivetrain



- Impact loading on side gears of Drive Axle Hemisphere due to wheel spinning, yard conditions, speed and operator use

Turbo and Turbo Timers

- Turbo's which are damaged due to incorrect shutdown procedures

Overhead Guard (If applicable)

- Repairs to bent or distorted uprights and/or overhead frame due to impact will be at the Hirer's expense

Cabin



- Damage to cabin glass
- Damage to any cabin structure including doors
- Damage to dash, vents, covers and instrumentation
- Damage to horns and sirens

Chassis, Frame and Body



- Damage to chassis
- Damage to landing legs (Reach Stacker)
- Damage to handrail, steps, panels, fluid reservoirs of all kinds
- Damage to counter weight

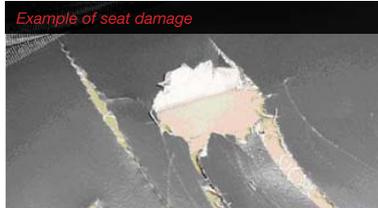
Load rating plates

- Removal or disfiguring of load rating plates resulting in obliteration of the information inscribed in the plate.
- At the time of dispatch the rating plate is correct for the configuration of the unit. Unauthorised fitting of any attachment, even on a temporary basis, after delivery must be approved by AALH as per OH&S safety requirements. A new rating plate will need to be issued and fitted at an additional cost.

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Upholstery



- Recovering of seats as a result of lacerations of the seat coverings

Hydraulics

- Hydraulic hose fittings damaged as a result of impact e.g. side shift cylinder fittings
- Hydraulic hose reels showing signs of impact to the outer covers
- Hose reel hoses needing replacement due to catching on racking or damage as a result of damage to the hose reel
- Damage to hydraulic cylinders, dents or bent piston rods will not be covered

Fuel contamination

- Any work associated with fuel contamination will be the responsibility of the Hirer
- Any work associated with running out of fuel will be the responsibility of the Hirer

Fork tines



- Missing or damaged inoperative locking pins will be regarded as hirer damage
- Fork tines are not a 'wear' component and any that are worn below the legal wear limit at the heels and tips due to dragging them along the ground will be regarded as hirer damage
- Tines will not be adjusted by chain length to clear the ground. They must be able to rest on the ground for OH&S reasons
- Forks that are bent (one or both) due to uneven lifting of loads will also not be covered
- Bent or misaligned tine bars replacement will be at the hirer's expense

On-board Monitoring Systems

- Any damage as a result of abuse or misuse will be at the hirer's expense
- Adjustments to alter settings or recalibration will be at the hirer's expense
- Additional programming, tags, FOBs or other alterations will be at the hirer's expense

Attachments

- Any damage to the attachment will be at the hirer's expense
- Any attachment requiring recalibration will be at the hirer's expense, e.g. weight gauges
- Any damage to the forklift as a result of fitting and operating of non-approved attachments or using the unit outside of its designed operating range or function will not be covered

Twistlocks

- Replacement of Twist Locks under 5000 hrs per set will be at the hirer's expense

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1.4 Surface Conditions

It is the responsibility of the Hirer to maintain yard conditions so that they suitable for operating BIG TRUCKS. Pot Holes, Rail Lines and uneven surfaces are all major contributors to equipment and spreader damage. In instances where damage is due to poor yard conditions the Hirer is responsible for repairs or replacement of:



- Chassis
- Differentials – Including final drive/planetary hubs
- Wheel Studs
- Spreaders
- Steer Axle's
- Mast Cracking; and
- Lift Chains

1.5 Hirers Obligations

- The Hirer has a responsibility to undertake daily checks and report any faults
- The Hirer is responsible for reporting if the auto greasing pot is empty
- Any Damage which is a direct consequence of the hirer not reporting faults which should have been found during the prescribed daily checks will be the responsibility of the hirer
- Any damage caused by continued use during the equipment work cycle where faults are not reported at the time of discovery will be the responsibility of the Hirer (Equipment should be immediately deemed 'not fit for use' and tagged out accordingly if a fault is identified)
- The Hirer is responsible for ensuring that the forklift drivers are using equipment in a manner which is as per the manufacturer's specifications. Any damage which occurs due to incorrect use will be at the hirer's expense
- The Hirer has a responsibility to ensure that access to machines is provided to perform scheduled servicing. Any costs due to ongoing delay or denial to access equipment will be the responsibility of the Hirer

1.6 Hirer related repairs

Important: At all times it will be in AALH's discretion to repair or replace parts in relation to hirer damage.

If the repairs are not of an urgent nature, timing of the repairs will be negotiated to suit both AALH and the Hirer. Repairs would expect to be carried out within 14 working days depending on parts availability. All Hirer-related repairs will be quoted first. Damage repairs require an authorised purchase order number prior to repair work commencing.

Big Truck Wear and Tear Policy Agreement

I have read, understood and agreed to this Fair Wear and Tear Policy.

Company Name _____ Site _____

Hirer Signature _____ Date _____

Please Print Name _____

AAL Hyster Signature _____ Date _____

Please Print Name _____